



DOLTONE HOUSE

venue collection + catering

"I have planning and executing events all over the world and Doltone House BY FAR has taken the cake with exceptional service, personalized design, activations, experiential engagement, white glove service, scaling above and beyond what any venue I have ever worked at has ever done. Maggie, waiting at the door with coffees, our HOT TO TROT sales manager Julie, delighting us with smoothies just when we need them most, spending part of her weekend with us to make sure we took a breather, Zac, our AV Manager showing up at our hotel on the WEEKEND to help us move boxes, sending us to get the best burgers, troubleshooting our own internal issues better than our own teams, Anna, one of the owners, KNOWING us by name, Emily, 12,000 steps ahead of us and always with a smile, an answer and a way to EXCEED all expectations, Lily and her kind, SELFLESS servant heart, Joe and his high fives and great installs [hello last minute smoothie bar] and the best donut wall to exist. Zoe, our event manager – ALL possible because of her attention to detail and seamless communication with her teams – her commitment to my client – her friendship. They all became FAMILY. Immediately.

That's the difference. I want to steal this entire team and take them back to US with us. This team should be training every venue/staff in the world about service, sales, events, relationships etc. They have set the bar incredibly high and I could not be more thankful for their work, their flexibility, their solves, their graciousness, their ability to bend and be whatever we needed. I am blown away. I don't write Google reviews, but my goodness, I was utterly compelled, as the world needs to know. Each day, if one of the staff wasn't coming back the next day, we would be sad, and then another GEM would show up. ANY type of event [ours was a tech conference] should be held here, with this team.

THIS is what it's ALL ABOUT. They GET IT. "

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CHELSEY TAYLOR
 DIRECTOR, EXPERIENTIAL EVENT PRODUCTION & DESIGN
 GLOBAL PROGRAMS, MCW EVENTS

